



September 24, 2009

Mr. Tad Everett
Superintendent
Sterling CUSD #5
410 E. LeFevre
Sterling, IL 61081

Dear Mr. Everett,

RE: ARAMARK's Proactive Steps to address H1N1

With the start of the school year well underway and flu season on the horizon, I want to make you aware of the proactive steps ARAMARK is taking to help maintain a healthy environment for your students and staff.

Last Spring, when H1N1 first emerged as a major public health concern, ARAMARK implemented a H1N1 flu toolkit for all of our management teams. Managers have immediate electronic access to this toolkit via the ARAMARK website. This toolkit was developed based on information primarily from the U.S. Centers for Disease Control (CDC). The toolkit establishes protocols for ARAMARK employees to follow based on the frequency and severity of the H1N1 virus within the school community. ARAMARK will continue to monitor information posted by the CDC, remain in touch with state and local health departments, and provide you with updates and/or information relative to our services as the need arises.

The toolkit includes a comprehensive "H1N1 (Swine) Influenza Guide for ARAMARK Managers and Employees." This guide contains specific procedures related to preventing the spread of disease, as well as instructions on how to continue to safely serve infected populations and deal with employees who might have symptoms. Our managers have been directed to review all elements of this guide with their management teams.

Additionally, ARAMARK is taking the following steps to raise staff awareness regarding preventative measures that are designed to help limit the spread of infections among our school community:

1. Hand washing and personal hygiene stations in our service areas will be frequently checked to ensure they are adequately stocked and accessible.
2. Staff will be encouraged to increase the frequency of hand-washing and follow the CDC's recommendations for personal hygiene.
3. ARAMARK has developed cleaning and disinfecting procedures that are appropriate during influenza season and emphasize high touch areas. The ARAMARK recommended disinfectants are approved for H1N1 influenza control.
4. Social distancing practices will be followed by staff.

While everything noted here is the best available information at this time from the public health community, this situation continues to evolve rapidly. ARAMARK is working closely with local, state and federal officials to remain informed and manage our response to the H1N1 virus.

We hope this information is helpful to you, and I encourage you to contact me should you have further questions or concerns.

Sincerely,

Annette C. Heng

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